## <u>sSummary of updates made to the Cendyn Data Processing Agreement in the January 21, 2022, version.</u>

- We made the following updates:
  - Added the version number below the title of the document, before the date of this version is noted.
  - Inserted an Oxford comma for listings of three or more items throughout the document.
  - Corrected spacing issue throughout the document that resulted in some words containing more than one space between them.
  - Changed the spelling of certain words to reflect the proper spelling used in American English rather than British English in the main body of the document and all exhibits, except in exhibits containing standard contractual clauses, as these cannot be altered.
  - Changed formatting issues in Section 9.1 that resulted in the spacing being too far apart between words.
  - Corrected the spelling or capitalization of five vendors' names (Twilio, Zendesk, Medallia, CyberSource, and Rackspace) in the list of sub-processors.
  - Reverted some of the terms in the standard contractual clauses back to the previously-changed British English spelling in light of the prohibition on altering terms of the standard contractual clauses as published by the European Commission.
  - Updated the date in parenthesis in the footer throughout the document.
  - Updated the "Last updated" date in Exhibit B List of sub-Processors.